Millions of yen (consolidated)

										Millions of ye		
	FY 2012	FY 2013	FY 2014	FY 2015	 FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	
Financial												
Profit/loss status												
Net sales	365,958	401,798	372,385	375,782	374,387	391,726	403,832	415,643	449,121	409,508	408,460	
Operating income	5,421	7,391	6,656	7,838	7,982	9,680	10,987	8,979	16,550	8,884	8,311	
Ordinary income	5,323	7,237	6,628	7,802	8,050	9,662	11,003	8,900	16,555	9,701	8,317	
Net income attributable to owners of the parent	3,461	3,037	3,366	4,356	5,190	5,579	6,354	5,418	8,873	6,391	4,972	
Capital investment amount	7,967	12,316	5,654	4,931	11,767	7,283	9,888	8,120	8,488	9,389	9,253	
Status of cash flows												
Net cash from operating activities	-2,884	9,815	5,367	751	16,581	15,223	4,533	13,022	25,836	1,442	7,119	
Net cash from investing activities	-7,253	-5,625	-5,903	-3,595	-10,412	-6,230	-10,427	-6,316	-6,118	-9,573	-9,070	
Free cash flow	-10,138	4,190	-535	-2,844	6,169	8,992	-5,893	6,706	19,718	-8,131	-1,951	
Net cash from financing activities	10,045	-2,534	-1,494	2,167	-6,131	-8,134	5,900	-7,762	-14,433	1,873	2,360	
Financial status												
Total assets	171,022	182,411	175,005	180,905	185,971	188,550	207,351	197,308	210,321	217,417	223,218	
Net assets	58,535	61,949	66,807	70,773	75,859	80,892	86,091	89,147	99,303	98,641	100,698	
Interest-bearing liabilities	56,056	54,487	53,872	56,002	51,423	44,877	52,717	47,144	35,119	40,017	45,964	
Net interest-bearing liabilities ¹	51,438	48,193	49,609	52,416	47,749	40,345	48,178	43,661	26,351	37,656	43,194	
Equity ratio	34.2%	34.0%	38.2%	39.1%	40.8%	42.9%	41.5%	45.2%	47.2%	45.4%	45.1%	
Net D/E ratio (times) ²	0.88	0.78	0.74	0.74	0.63	0.50	0.56	0.49	0.27	0.38	0.43	
Per share information (after reverse stock split was calculated)												
Earnings per share (EPS) (yen)	139.24	121.56	133.64	166.26	196.56	210.62	239.10	202.84	331.62	238.78	186.77	
Dividend per share (yen)	32.0	32.0	32.0	32.0	32.0	42.0	50.0	50.0	75.0	75.0	75.0	
Business indicators												
ROE (return on equity)	6.1%	5.0%	5.2%	6.3%	7.1%	7.1%	7.6%	6.2%	9.4%	6.6%	5.0%	
ROA (return on assets)	3.3%	4.1%	3.7%	4.4%	4.4%	5.2%	5.6%	4.4%	8.1%	4.4%	3.8%	
ROIC ³	3.1%	4.1%	3.6%	4.0%	4.1%	5.0%	5.1%	4.3%	8.0%	4.2%	3.7%	
Financial indicators												
Operating income ratio	1.5%	1.8%	1.8%	2.1%	2.1%	2.5%	2.7%	2.2%	3.7%	2.2%	2.0%	
Ordinary income ratio	1.5%	1.8%	1.8%	2.1%	2.2%	2.5%	2.7%	2.1%	3.7%	2.4%	2.0%	
Net income ratio attributable to owners of the parent	0.9%	0.8%	0.9%	1.2%	1.4%	1.4%	1.6%	1.3%	2.0%	1.6%	1.2%	
Payout ratio	23.0%	26.3%	23.9%	19.2%	16.3%	19.9%	20.9%	24.6%	22.6%	31.4%	40.2%	
Nonfinancial												
GHG emissions (scope 2) (t-CO ₂)	49,724	44,083	47,860	46,897	45,681	43,929	39,783	34,450	30,344	19,776	15,621	
Changes in plastic shopping bags (volume of plastic used in shopping bags) (t)	224	230	194	204	208	219	219	203	80	30	28.4	
Sales area (m²)	442,576	477,449	489,579	501,918	502,974	512,812	514,237	518,958	505,210	513,509	510,001	
Number of employees (including part-time employees) (people)	7,341	7,879	7,652	7,845	7,825	8,446	9,169	9,483	9,277	9,121	8,906	
Number of new graduate employees (people)	212	48	51	59	63	55	7,107	91	98	126	123	
Number of employees 65 years old or older (including part-time)	26	30	27	29	39	60	80	84	93	97	102	
(people) Percentage of employees with disabilities (%)	2.10	1.93	2.10	2.08	2.07	2.32	2.55	2.54	2.44	2.60	2.65	
Turnover rate of permanent employees (%)	3.8	2.9	2.10	2.06	2.07	2.32	3.3	2.34	2.44	2.4	2.8	
Percentage of employees participating in employee stock ownership plan (Joshin Denki only) (%)	90.62	92.01	92.49	92.61	92.41	91.90	91.13	90.13	87.46	86.49	86.29	
	0		0	0	 0		0		0		0	
Cases of violations of law and regulations, monetary amount		0				20		0		0	0 61	
Whistleblower cases (number of cases)	23	26	28	26	28	29	41	46	60	68	61	

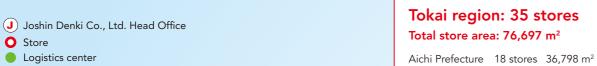
¹ Net interest-bearing liabilities: interest-bearing liabilities – deposits

83 Joshin Integrated Report 2023 Joshin Integrated Report 2023 84

² Net D/E ratio: (interest-bearing liabilities – deposits) + (equity capital)
3 ROIC = Operating income × 0.65 (assuming a tax rate of 0.35) + (end-of-period net assets + end-of-period interest-bearing liabilities)

Group Locations

As of the end of March 2023, the Joshin Group operates 221 stores in the Kansai, Tokai, Kanto, Hokushinetsu, and Shikoku regions. The Group will open new stores, while developing our service infrastructure centered on "Kansai Ibaraki Fulfillment," which started full-scale operations from last year.



Sales office/hub Gifu Prefecture 7 stores 16,135 m² Other brands Mie Prefecture 9 stores 21,780 m² Shizuoka Prefecture 1 store 1,984 m²



Hokushinetsu region: 23 stores Total store area: 58,355 m²

Toyama Prefecture 8 stores 22,465 m² Ishikawa Prefecture 3 stores 7,265 m² Fukui Prefecture 2 stores 5,156 m² Niigata Prefecture 9 stores 20,985 m² Nagano Prefecture 1 store 2,482 m² Toyama main store



Kanto region: 16 stores Total store area: 33,304 m²

3 stores 5,381 m² Kanagawa Prefecture 2 stores 5,263 m² Saitama Prefecture 6 stores 12,218 m² Chiba Prefecture 5 stores 10,440 m²



Kansai region: 145 stores Total store area: 341,430 m²

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Osaka Prefecture 61 stores 141,728 m² Kyoto Prefecture 12 stores 31,109 m² Hyogo Prefecture 39 stores 91,019 m² Shiga Prefecture 13 stores 27,211 m² Nara Prefecture 12 stores 32,073 m² Wakayama Pref. 8 stores 18,287 m²



Kishiwada store

* All figures are rounded down to the nearest whole number.



Shikoku region: 2 stores Total store area: 213 m²

Tokushima Prefecture 2 stores 213 m²



ASAKA Naruto store



See our website (below) for detailed store information.





85 Joshin Integrated Report 2023

O First Joshin Fan Meeting O

The most important aspect of the fan base strategy that the Group is promoting is that we recognize and develop the strengths of the Group that our fans support. On January 22, 2023, we held the first fan meeting for our Group, hearing many opinions about what the fans valued and what they felt was good.

Through this fan meeting, we learned that our fans value Joshin's staff's emotional support, such as greeting customers with a smile, nonintrusive customer service, the ability to make a proposal, and service that honors trust. In addition, we heard a variety of valuable opinions about our applications, long-term warranties, handover to another staff member, etc.

The strengths that our fans support are those items that we have nurtured most carefully, and growing these strengths will lead to more originality and building up our brand. We will further deepen our connection with our fans and co-create future value as a concierge that is close to their daily lives.

Growing strength that our fans support proposal Smile ability Service with care Connections Secure After-sales service Applications Strength Joshin's service



Photo with "Joshin for me" written on a board.

Group Talk

We held a group discussion under the themes, "What I like about Joshin" and "How I could like Joshin even more." Afterwards, when the fans presented the contents of the talk, we received many opinions that we appreciate, such as "I want you to create a system to convey messages of support."

ntroduction of the Training House (training center)



The training house is a facility where delivery and installation workers conduct training. We screened a video of a training session on how to lift a refrigerator upstairs, and the fans and workers onsite interacted with each other online.



It was moving to hear about the experience of feeling connected with customers and Joshin staff.

We will create the future for Joshin based on feedback from our customers.

Ryuhei Kanatani, President



I'm pleased to hear how much Joshin is loved. I felt that I want to deepen our love from Joshin and repay that love even more.

Tetsuya Takahashi, Vice President

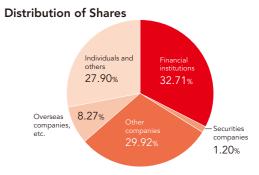
Stock Information (as of March 31, 2023)

Current Shares

Number of shares authorized: 99,000,000 Number of shares outstanding: 28,000,000

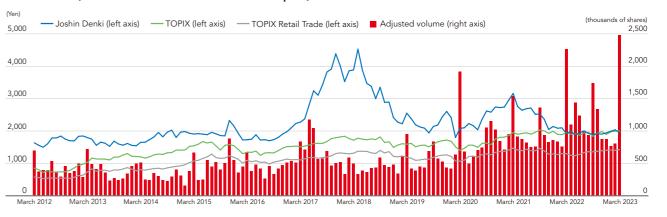
Number of shareholders: 100,969 (excluding treasury shares)

(including 15,759 shareholders holding unit shares)



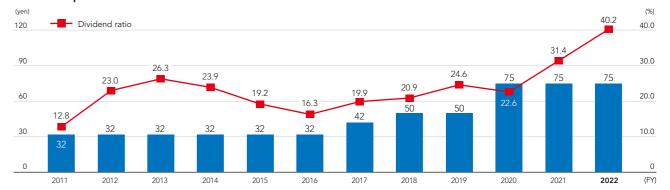
* Above ratio is calculated excluding treasury stock (1,528,398 stocks).





* On October 2, 2017, the Company split ordinary shares issued by two to one.

Dividends per Share



Current Major Shareholders

Shareholder	Number of Shares Held	Shareholding Ratio (%)
The Master Trust Bank of Japan, Ltd. (trust account)	1,977,600	7.47
Joshin Denki Employee Shareholding Association	1,846,257	6.97
Resona Bank, Limited	1,200,010	4.53
The Dai-ichi Life Insurance Company, Limited	1,000,000	3.77
Sharp Corporation	542,500	2.04
Custody Bank of Japan, Ltd. (trust account)	535,375	2.02
Sompo Japan Insurance Inc.	506,500	1.91
Daikin Industries, Ltd.	447,792	1.69
Sumitomo Mitsui Trust Bank, Limited	420,000	1.58
Mitsubishi UFJ Trust and Banking Corporation	400,000	1.51
* Shareholding percentage was calculated excluding treasury stock (1.528.398 shares)		

^{*} Shareholding percentage was calculated excluding treasury stock (1,528,398 shares).

Joshin Integrated Report 2023 88